



Information Update – Governance & Audit Risk Universe/Heat Map 2022

To: Chair and Board of Directors
Through: President/CEO Inez Evans
From: Deputy of Governance & Audit Brian Atkinson
Date: April 21, 2022

GOVERNANCE & AUDIT RISK UNIVERSE/HEAT MAP

BACKGROUND:

During late 2021 the Governance & Audit team, with input from Management and its Subject Matter Advisors, compiled a Heat Map to identify and illustrate the Agency's risk universe.

DISCUSSION:

A "heat map" is a way to capture the risks relevant to an entity (also referred to as the entity's "risk universe"), measured by a combination of how likely each risk is to actually occur, and how severe the impact would be should the risk occur.

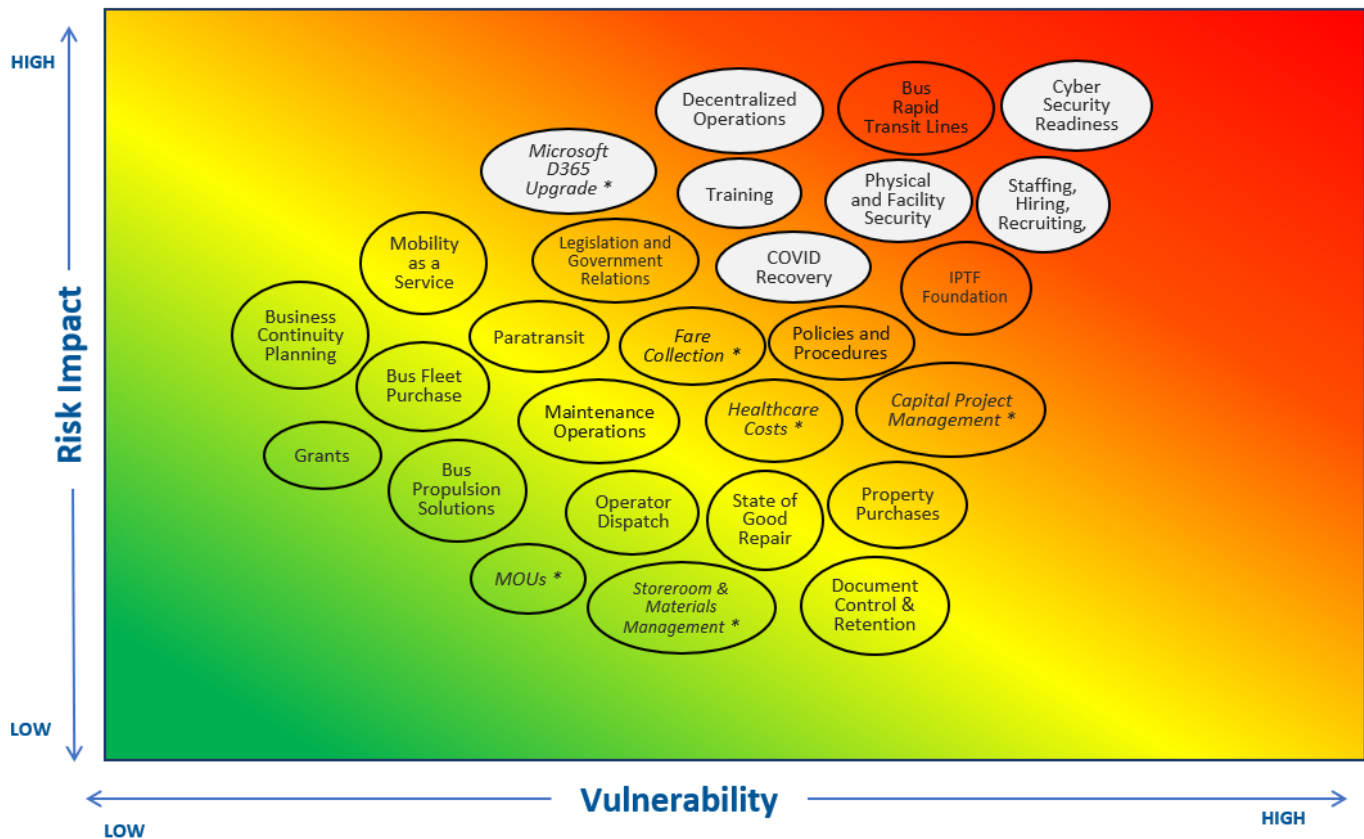
The heat map was compiled after a series of 34 initial conversations with members of IndyGo management, three Board Members, and an online survey with 21 responses, followed by detailed review with our Subject Matter Advisors and comparison to risks across other similar transit agencies. We then followed up with more detailed discussions with certain members of management and held a final review meeting with IndyGo's President/CEO.

The heat map is intended to serve as a basis for design of the workplan going forward and has thus informed the workplan presented to the Committee separately. Additionally, going forward the heat map will be refreshed annually, with adjustments made to the ongoing workplan accordingly.

Seven reviews are recommended for 2022 that come from the Risk Universe Heat Map.

- Decentralized Operations
- Training
- Cyber Security Readiness
- Staffing, Hiring and Recruitment
- Physical and Facility Security
- D365 Upgrade
- COVID and Pandemic Recovery

Heat Map and Recommended Audits



**Risk Area was in scope within a FY 2021 G&A audit project
Shaded Areas included in proposed FY 2022 Internal Audit Workplan*

RECOMMENDATION:

Receive the report.

Brian Atkinson
Deputy of Governance & Audit